

message from *Dorothy Wong*  
**EXECUTIVE DIRECTOR**

As I assume the helm of CISC, words cannot express the admiration I have for the dedication of the board and staff to ensure that CISC continues to provide quality services to the clients we serve. This has been especially the case as CISC grappled with the challenges of the economic downturn of the past few years – funding for services being threatened with cuts while there was a growing need for our services in the community. CISC has been fortunate in being able to retain most of its funding and is in stable financial standing. While I am excited about the prospect of forging a viable future for the agency, let us take the time to reflect on what has transpired in the year just past.

2012 was a major milestone for CISC. It marked the 40th year of operations for the agency and CISC celebrated that achievement in a big way. Its annual Friendship Dinner had record attendance and raised the highest level of donations for this event. As a testament to the high regard that CISC has established over the years, it had actually added services during the year. The Levy-funded FFN Caregiver Professional Development program, the Dept. of Learning (DEL)-funded Child Abuse Prevention services, and the United Way-funded Parent-Child Home Program all received new contracts in 2012 to expand the services that CISC had been providing. Sadly, CISC said goodbye to its Executive Director for the past eleven years, Alaric Bien. He has done a remarkable job in bringing CISC to its current level of service delivery. We wish him well in his new endeavor.

Acknowledgments must be made to the CISC Board of Directors for stepping up to guide the agency during this transition while it sought a replacement for Alaric, and especially to Stephen Lam, who assumed the role of Acting Executive Director to provide a steady hand for the ongoing operations of the organization.

And finally, thanks must go out to all the stalwart supporters of CISC for their unwavering contributions – with financial support and volunteer time – throughout the years.

We look forward to a new chapter for CISC.

*CISC helps Chinese and other Asian immigrants make the transition to a new life while keeping later generations in touch with the rich heritage of their homelands. For its client base, it offers the broadest available set of social, family, employment, education, and cultural programs in King County.*

*Founded in 1972 by student volunteers to meet the needs of Chinese immigrants, particularly seniors, CISC has grown to become one of the area's largest and most effective providers of referral and direct services to bilingual/bicultural individuals and families. In 2012, over 20,000 people took advantage of programs that ease and enrich the lives of youth, parents, and elders in the years immediately following immigration and well beyond.*

**2012 BOARD OF DIRECTORS**

*Meets the last Wednesday of the month at 5:30 pm at CISC unless otherwise noted.*

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**CISC**

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[cisc-seattle.org](http://cisc-seattle.org)

M-F 8:30 am-5:00 pm

**STATEMENT OF FINANCIAL POSITION****ASSETS**

Cash and Cash Equivalents	169,494	223,153
Accounts Receivable	487,549	246,495
Prepaid Expenses & Other Current Assets	37,947	41,060
Unemployment Compensation Trust	35,779	33,274
Unconditional Promises to Give	9,336	8,263
Marketable Equity Securities	62,335	
Property and Equipment	143,574	197,672
	<b>946,014</b>	<b>749,917</b>

**LIABILITIES & NET ASSETS****Current Liabilities**

Accounts Payable	7,666	6,562
Accrued Expenses	110,862	105,855
Deferred Rent	81,736	92,822
Deposits	1,130	1,130
	<b>201,394</b>	<b>206,369</b>

**Net Assets**

Unrestricted Undesignated	601,046	332,360
Unrestricted Property & Equipment	143,574	197,672
Temporarily restricted		13,516
	<b>744,620</b>	<b>543,548</b>
	<b>946,014</b>	<b>749,917</b>

**STATEMENT OF ACTIVITIES****REVENUE**

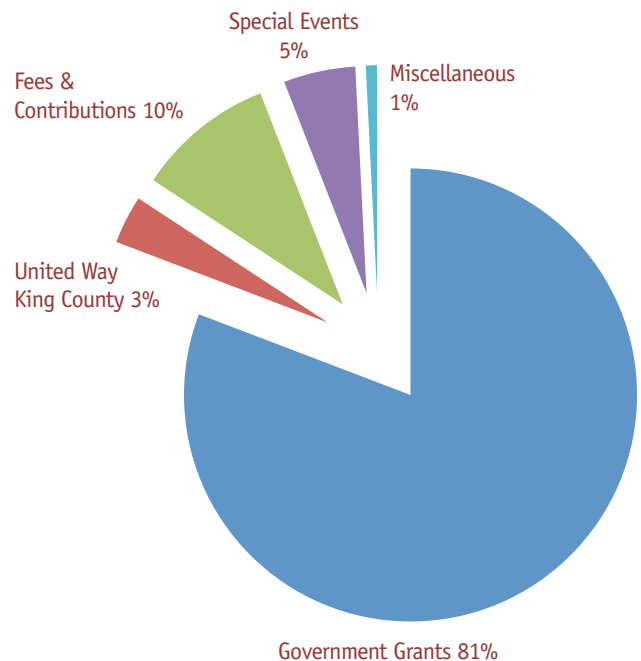
Government Grants	2,265,244	1,919,853
United Way King County	96,278	99,099
Fees & Contributions	276,071	345,741
Special Events	143,838	97,978
Miscellaneous	22,179	13,898
	<b>2,803,610</b>	<b>2,476,569</b>

**EXPENSES**

<b>Programs</b>		
Family & Youth	686,905	666,341
Elderly Information & Assistance	1,328,843	1,195,936
Employment	2,956	12,592
Computer	106,640	108,715
Literacy	56,904	62,523
Crime Victims Assistance	134,812	133,869
Management & General	126,676	120,043
Fundraising	159,344	179,296
	<b>2,603,080</b>	<b>2,479,315</b>

**EXCESS (DEFICIT) OF OPERATING**

REVENUES OVER EXPENSES	200,530	(2,746)
Net Realized & Unrealized Gains (Losses)		
on Marketable Equity Securities	542	(21)
<b>INCREASE (DECREASE) IN NET ASSETS</b>	<b>201,072</b>	<b>(2,767)</b>

**REVENUE BY SOURCE**

## CISC BY THE NUMBERS

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### **Immigrant Transition Programs** help non-English speakers understand and navigate American culture

3,193 individuals received comprehensive information and assistance services in Mandarin, Cantonese, Toisanese, Taiwanese, Hakka, Shanghainese, Fukienese, Chiu Chow, Hainanese, Vietnamese, Hindi, Gujarati, Spanish, Russian and English at five sites around King County.

More than 320 people participated in crime prevention education workshops and received crime victim's assistance, including domestic violence services. Many of these individuals would not have sought recourse through the justice system without CISC's intervention.

Immigrants who become US citizens have more and better employment opportunities, have access to more services, and are more engaged in their community. At CISC, 192 students took English as a Second Language and naturalization classes, with 72 becoming new American citizens.

### **Family Programs** with multigenerational impact

Bilingual Mandarin/English preschool helps prepare youngsters for success in kindergarten. Teachers report that all 16 of our graduates met all the state criteria for school readiness by the time they entered school in September.

Informal play and learn groups are held weekly across King County in various languages and dialects, where caregivers discover how to help their children learn through play. In 2012, we served 300 families and 325 young children.

CISC received new funding in 2012 to expand services. For the FFN Caregiver Professional Development program, 51 FFN caregivers and 58 children were served. The Department of Learning-funded Child Abuse Prevention program served 23 families. With support from the United Way-funded Parent-Child Home Program, CISC was able to serve 20 families and twenty 2-year old children.

Older children and youth participate in our after school and summer youth programs. Youth aged 6-17 receive academic assistance, one-on-one tutoring, and take part in activities for bilingual/bicultural identity development. This program also works intensely with parents and teachers. In our afterschool program, 18 families and 18 children were served. A new contract in 2012 for our Immigrant Family Support program enabled us to serve 40 families and 40 children.

At our International Family Center, 934 families were enrolled, with 2067 participants involved in various activities.

4,180 individuals (with over 12,000 contacts) received information and counseling on health benefits and insurance. 135 families with elderly or disabled loved ones at home received counseling and caregiver support services.

### **Employment and Technology Programs** prepare adults and youth for success

Newly immigrated teenagers learned basic computer skills and worked on career planning. Working-age adults improved their word processing, spreadsheet and database applications. Workshops on desktop publishing and financial accounting focused on entrepreneurs and small businesses.

We served 1,082 youth, working adults, entrepreneurs and small business owners who participated in our computer trainings, with another 2,343 visits to the open lab.

### **Elder Programs** promote health, independence, fellowshiplifelong learning

1,163 seniors received services either in their own homes or at one of eleven different sites across King County. 220 active seniors participated in health monitoring, recreational activities, social gatherings, and education to help keep our elderly neighbors health, active and engaged in their community.

### **Cultural Programs** strengthen the bonds of family & community

1,250 individuals from the Cultural Navigator Program received assistance in navigating the system.

*Generous donors like you sustain our programs and services. Help ensure that no one is turned away by contributing online through [cisc-seattle.org](http://cisc-seattle.org), [networkforgood.org](http://networkforgood.org) or [justgive.org](http://justgive.org).*

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