



*Bridging Cultures, Communities and Generations*

# 2013

## Annual Report

**MISSION STATEMENT: Creating opportunities for Asian immigrants and their families to succeed by helping them make the transition to a new life while keeping later generations in touch with their rich heritage.**

CISC helps Asian and other immigrants throughout King County achieve success in their new community by providing information, referral, advocacy, social and support services.

CISC was started in 1972 by a group of energetic college and high school students. They worked as part-time volunteers in a tiny donated space in Chinatown to fulfill a community need. The early focus was on helping non-English speaking elderly in the community. Later, CISC broadened its scope and added adult and youth employment programs, ESL and naturalization classes, family and youth services, domestic violence and crime victim services, and a community technology center.

Over the years, CISC has continued to respond to community needs by bringing access to services. In 2007, CISC partnered with other community based organizations and began providing immigrant transition services on the Eastside and at its International Family Center-Kent in Chinese, Vietnamese, Spanish, Russian, and the languages of India through its Cultural Navigator Program.

Each year, CISC serves over 20,000 immigrants and their families throughout King County, Washington (including Seattle). These services help to overcome barriers, facilitate transition and integration into the mainstream community.

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# CISC 2013 – Summary of Achievements

CISC entered a new chapter in its history as it headed into 2013. It brought on new leadership, with the election of new officers on the board of directors, and with the search underway for the new executive director. During this time, there were also changes taking place among staff. While it had enjoyed a stable staff makeup for many years, 2013 was a time when several staff decided to move on. Because of the specialized requirements for certain positions – bilingual/bicultural competence, proficiency in at least two Chinese dialects, BA degree in social work – there were challenges in finding replacement staff. To the credit of all the staff at CISC, the existing staff rose to the occasion by taking on the extra work until new staff got hired over the course of the year.

Despite the organizational changes that were occurring internally, services to its clients did not wane. In fact, CISC received several formal recognitions for the quality of the services that it had been providing. These acknowledgements came from its funding agencies and from the community.

Key highlights for the year:

- ◆ The Friends of the Library awarded CISC \$4,000 in February to expand its Kaleidoscope Play & Learn program to the Sammamish Library.
- ◆ CISC received funding in the amount of \$8,000 from SOAR – Division of Developmental Disability to conduct early intervention assessments of its 0-3 year-old client population and to make appropriate referrals as needed.
- ◆ CISC received \$5,000 to initiate its Read & Write pilot project. The program targets preschoolers' parents/caregivers through six workshop sessions to enhance their literacy skills.
- ◆ CISC's Parent-Child Home Program (PCHP) received additional funding of \$70,000 in July to serve 15 more families, bringing the total families served by this program to 35.
- ◆ CISC also received \$500 in Technical Assistance support from the Nonprofit Assistance Center through funding from United Way to help improve agency operations in support of the PCHP program.
- ◆ CISC welcomed its new Executive Director, Dorothy Wong, who started in mid-July.
- ◆ Last year, CISC's early learning program participated in the Washington state Early Achiever training program. That program is designed to improve the quality of child care and early learning programs throughout the state. In October we learned that **CISC scored a 4 on its 5-point scale**; the Seattle benchmark was 2. Ratings for participating programs in the Early Achiever program would be posted in the Washington State Department of Early Learning website.
- ◆ Alan Lai, Crime Victim Advocate, landed a grant from the Department of Neighborhoods. He had been attending meetings on the development of a Multicultural Community Center in Seattle. CISC received an award totaling \$12,000 that would be spread out over two years. In addition to us, grants were awarded to the Filipino, Somali, Ethiopian, Vietnamese, Hispanic and Cambodian communities.
- ◆ CISC was awarded funding from the Foundation for Early Learning in the amount of \$35,000 for two years to implement the STEM curriculum into its existing early learning programs. STEM stands for "Science, Technology, Engineering, and Mathematics."
- ◆ CISC was a successful recipient of a \$5,000 grant from the City of Seattle to conduct community surveys on the proposed recommendations developed by the Seattle Community Police Commission. CISC completed 118 questionnaires in multiple languages through four community sessions and promoted the online survey at the CPC website at various community venues.
- ◆ CISC was awarded the **2013 Community Service Award** by the Asian Bar Association of Washington. The official acknowledgment took place during its Annual Banquet on October 18, 2013 at Olive 8 Seattle.

- ◆ The Information & Assistance (I&A) program staff became certified in-person assisters for the State’s Health Benefit Exchange to help enroll residents into the appropriate health care plan as part of the Affordable Care Act rollout. CISC subsequently received \$10,000 from ICHS through the Coulter Foundation to help support this effort.
- ◆ CISC was one of the honorees of the **2013 Top Contributors to the Asian Community Award** by the Northwest Asian Weekly Foundation at its December 6<sup>th</sup> banquet at the House of Hong restaurant.

## CISC by the Numbers

*Kaleidoscope Play and Learn*— 8 weekly groups in the following locations:

Seattle IFC	Kent IFC
Beacon Hill Library	Issaquah Library
Bellevue Crossroad Mall	Sammamish Library
Newport Way Library	Redmond Grasslawn Park

Served 990 children, 685 parents and 217 FFN (Family, Friend and Neighbor) caregivers (a total of 1,892 participants).

*Parent/Caregiver Education*— conducted 56 parenting/caregiving classes and workshops; served 125 families.

*Family Support Case Management*— provided one-on-one individualized family support to address family needs; served 65 families.

*Afterschool program*— served 60 elementary ELL students to meet the grade level math and reading.

*Step Ahead Bilingual preschool*— served 16 four- and three-year olds to be school ready.

*Parent-Child Home Program (PCHP)*— provided 2 weekly 30-min. visits to 35 children and their parents/caregivers.

*International Family Center (IFC)*— provided information, assistance, and resources to 1,629 participants.

*Senior Day Care*— served 262 participants, with 528 contacts.

*Elderly I&A*— served 2,538 participants and provided 13,715 visits.

*Cultural Navigator Program*— served 1,016 participants.

*Family Caregiver Support*— served 160 participants.

*In-home Case Management*— served 1,076 participants (include SHA Case Management).

*International Computer Technology Center*— served 250 participants.

*SHIBA*— served 2,500 participants, with 4,872 contacts.

*ESL*— served 500 participants.

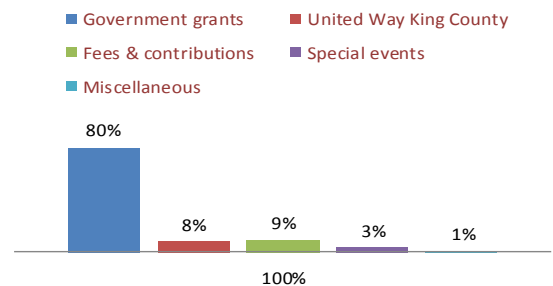
## Statement of Financial Position

Year ending Dec 31	2013	2012
<b>ASSETS</b>		
<b>Current Assets</b>		
Cash and cash equivalents	\$606,707	\$169,494
Marketable equity securities		62,335
Accounts receivable	419,870	487,549
Unconditional promises to give		9,336
Prepaid expenses & other current assets	26,194	37,947
Unemployment compensation trust	39,860	35,779
<b>TOTAL CURRENT ASSETS</b>	<b>1,092,631</b>	<b>802,440</b>
<b>TOTAL PROPERTY &amp; EQUIPMENT</b>	<b>99,140</b>	<b>143,574</b>
<b>TOTAL ASSETS</b>	<b>\$1,191,771</b>	<b>\$946,014</b>
<b>LIABILITIES AND NET ASSETS</b>		
<b>Current Liabilities</b>		
Account payable	2,123	\$7,666
Accrued expenses	132,363	110,862
Deferred rent	66,726	81,736
Deposits	810	1,130
<b>TOTAL CURRENT LIABILITIES</b>	<b>202,022</b>	<b>201,394</b>
<b>Net Assets</b>		
Unrestricted net assets:		
Undesignated	885,608	601,046
Property & equipment	99,141	143,574
Temporarily restricted net assets	5,000	
<b>TOTAL NET ASSETS</b>	<b>989,749</b>	<b>744,620</b>
<b>TOTAL LIABILITIES AND NET ASSETS</b>	<b>\$1,191,771</b>	<b>\$946,014</b>

## Statement of Activities

Year ending Dec 31	2013	2012
<b>REVENUES</b>		
Government grants	\$2,477,212	\$2,265,244
United Way King County	234,849	96,278
Fees & contributions	280,534	276,071
Special events	104,635	143,838
Miscellaneous	16,769	22,179
<b>TOTAL</b>	<b>\$3,113,999</b>	<b>\$2,803,610</b>
<b>EXPENSES</b>		
Family & Youth	908,761	686,905
Elderly Information & Assistance/Case Mgt.	1,380,941	1,328,843
Employment		2,956
Computer	44,899	106,640
Literacy	56,447	56,904
Crime Victim Assistance	137,818	134,812
Management & general	175,290	126,676
Fundraising	162,832	159,344
<b>TOTAL</b>	<b>\$2,866,988</b>	<b>\$2,603,080</b>
Excess (Deficit)	247,011	200,530
Net realized & unrealized gains (losses)	(1,882)	542
Increase/Decrease	\$245,129	\$201,072

## Revenue by Source



# Donors

Thanks to all those who contributed in 2013

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