



CISC

BRIDGING CULTURES
COMMUNITIES & GENERATIONS



2018 ANNUAL REPORT

MAIN OFFICE

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ABOUT CISC

CISC supports immigrants and their families by creating opportunities for them to succeed, while honoring their heritage. We build and adapt our programs to center the unique cultural and language needs of the people we serve. Our experience in serving the community for more than 46 years has enabled CISC to develop core strengths that have benefited youth, families, and older adults throughout King County.

Today, our team of more than 100 staff is proud to serve the Chinese immigrant community and immigrants from Eastern Europe, Latin America, Africa, and other parts of Asia. These services include bilingual preschools, early childhood education, after school and summer programs, ESL and naturalization, cultural navigator, senior & disabled adult services, and health care access programs. We provide these services at our office locations in Seattle, Bellevue, Kent, and Redmond and numerous outreach sites such as community and senior centers.

Each day at CISC, we focus on providing support then strengthening our community members through skill-building. Our ultimate goal is for each person to reach their maximum potential and become self-sufficient, contributing members of the community.

FROM THE EXECUTIVE DIRECTOR

In mid-2018, I was honored to join CISC as its new Executive Director. My commitment to the agency and the community is to strengthen CISC's ability to improve the well-being of the youth, families, and older adults we serve.

King County is experiencing tremendous growth and change. CISC has responded to community needs by innovating, expanding, and developing new programs. In 2018, we launched a new bilingual preschool in Newcastle, through a partnership with Aegis Living, that incorporates inter-generational programming. We trained a new team of early learning specialists to prepare more young children for their first day of school. We expanded our outreach programs to support more older adults in East King County through activities and workshops. And, we utilized our expertise in serving Chinese-speaking caregivers to support the vital work of Spanish-speaking caregivers.

Our team made a difference in the lives of thousands of people through the support of our donors, sponsors, and partners. Thank you for enabling CISC to provide more than 20,000 services. As we complete our 47th year and look toward a new decade, we remain committed to helping immigrants achieve their dreams through strength-building and empowerment.

Michael Itti
Executive Director

BOARD OF DIRECTORS

Mary Hsu, President
Joan Yoshitomi, Vice President
Gazel Tan, Secretary
Rocky Fong, Treasurer
Allison Sheneman
Davis Zhen
Dexter Tang
Lawrence Low
Lily Eng
Stephen Uy
TC Zhang

MANAGEMENT TEAM

Hueiling Chan
Program Director/Clinical Director
Kevin Chan
Office Manager
Michael Itti
Executive Director
Shan Whiteside
Finance Director
Stephen Lam
Elderly Program Director

OUR MISSION

We support immigrants and their families by creating opportunities for them to succeed, while honoring their heritage.



Languages
Served

Cantonese, Chiuchow, Fukienese, Hakka, Malay,
Mandarin, Russian, Shanghainese, Spanish,
Taiwanese, Toisanese, Ukrainian, Vietnamese,
and English



PROGRAM AREAS

**EARLY
CHILDHOOD
EDUCATION**

KALEIDOSCOPE
PLAY & LEARN

PARENT-CHILD+
(PC+)

BILINGUAL
PRESCHOOLS

UNIVERSAL
DEVELOPMENTAL
SCREENING (UDS)

CHILD CARE HEALTH
CONSULTATION

**YOUTH
DEVELOPMENT**

AFTER SCHOOL
PROGRAM

YOUTH DROPOUT
PREVENTION

SUMMER LEARNING

**FAMILY
SUPPORT**

INTERNATIONAL
FAMILY RESOURCE
CENTER

LEGAL CLINIC

COMMUNITY
OUTREACH &
EDUCATION

ESL AND
NATURALIZATION

IMMIGRANT PARENTS
& CAREGIVERS
SUPPORT AND
EDUCATION

**CULTURAL
NAVIGATOR
PROGRAM**

CULTURAL
NAVIGATOR
PROGRAM

**SENIOR &
DISABLED ADULT
SERVICES**

COMMUNITY LIVING
CONNECTIONS
(Information &
Assistance)

IN-HOME CARE CASE
MANAGEMENT

FAMILY CAREGIVER
SUPPORT PROGRAM

SUNSHINE GARDEN
CHINESE SENIOR
COMMUNITY CENTER

SEATTLE HOUSING
AUTHORITY (SHA)
CASE MANAGEMENT

**HEALTHCARE
ACCESS &
OUTREACH**

COMMUNITY HEALTH
PARTNERSHIP (CHP)

STATEWIDE HEALTH
INSURANCE BENEFITS
ADVISORS
(SHIBA)

BENEFITS
ENROLLMENT CENTER
(BEC)

EMERGENCY MEDICAL
SERVICE
(EMS)

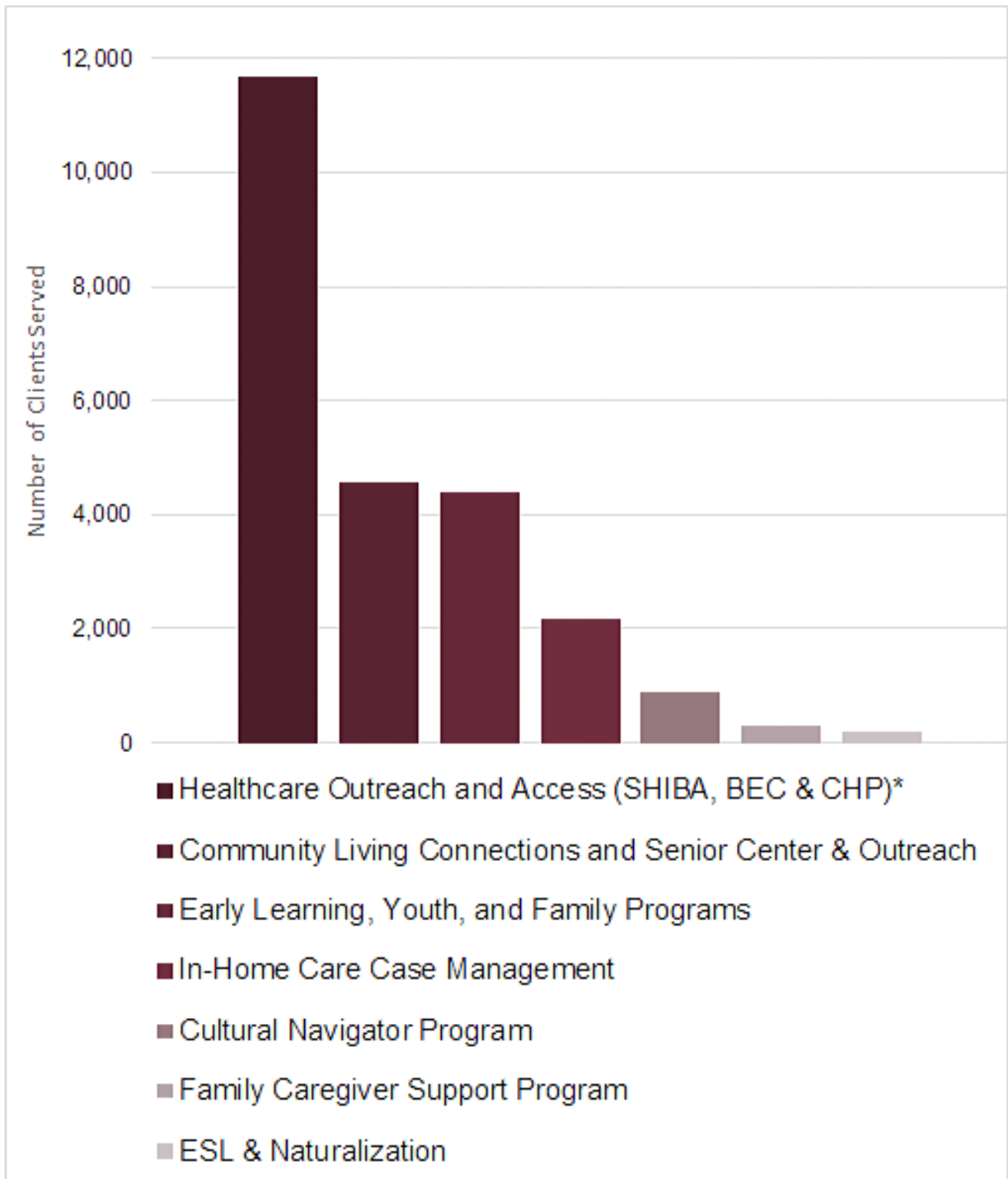
SERVICE AREAS

CISC provides services at numerous sites throughout King County:

CISC Bellevue Office (Lake Hills Village)
CISC Kent Office
CISC Redmond Office (Together Center)
CISC Seattle Office
Aegis Gardens Newcastle
Beacon Hill Library
Crossroads Community Center
Crossroads Mini City Hall
Issaquah Library
Lake City Community Center
Lake City Library
Lake Hills Library
Laurelwood Garden
Mercer Island Library

Newcastle Library
Newport Covenant Church
Newport Way Library
North Bellevue Community Center
Peter Kirk Community Center
Redmond Hopelink Food Bank
Redmond Library
Redmond Senior Center
Sammamish Library
South Bellevue Community Center
Walnut Park Townhome
Woodside East Apartment
Yesler Community Center

CISC SERVICES BY PROGRAM AREA



*Includes duplicate client services

CREATING OPPORTUNITIES FOR IMMIGRANTS & THEIR FAMILIES

LAUNCHED NEWCASTLE PRESCHOOL

CISC launched a new bilingual preschool at Aegis Gardens in Newcastle, which is a collaboration between CISC and Aegis Living. Curriculum and activities are designed to prepare children for their first day of kindergarten by supporting their physical, social, emotional, cognitive, bilingual, and bicultural development. The program includes activities that bridges generations and embraces the rich cultural and language backgrounds of families.

PROMOTING PARENT & CHILD INTERACTION

Funding from King County Best Starts for Kids enabled CISC to expand ParentChild+ services to more families, including those who speak Chinese and Vietnamese, from Seattle to South King County. The early learning program provides weekly home visiting services for low-income families with children 16 months to three years of age. In order to prepare children for preschool and kindergarten, services focus on early literacy skills, learning through play, and strengthening the parent-child interaction.

IMPROVING SENIOR WELL-BEING

Sunshine Garden Chinese Senior Community Center staff and volunteers continued to create a welcoming environment that promoted the health, emotional well-being, and life-long learning of seniors through activities and social support programs. In addition, we provided outreach activities at several sites such as the Greenwood Senior Center, International House, Lake City-Northgate Senior Center Project of Sound Generations, and the Congregate Meal Program in the Bush Hotel.

With East King County becoming even more diverse, CISC provided activities and classes such as Tai Chi, line dancing, ESL, singing, and calligraphy, to promote the health and well-being for older adults in the region.

SUPPORTING FAMILY CAREGIVERS

With funding from Aging & Disability Services, we expanded our Caregiver Support Program to serve Spanish speaking caregivers. Like our program for Chinese speaking caregivers, we provide much needed support and information to reduce stress from performing challenging work that ensures the well-being of seniors.

EMPOWERING FAMILIES

In addition to improving the academic and leadership skills of students, CISC's after-school program supports parents by helping them advocate for their child's needs. In the fall, the program welcomed Seattle Public Schools' new superintendent, Denise Juneau. Parents were empowered to share their hopes and dreams for their children's education.



PROGRAM & EVENT HIGHLIGHTS

TO SUCCEED, WHILE HONORING THEIR HERITAGE

DEVELOPING NEW MATH SKILLS

Our Kaleidoscope Play & Learn group at Newcastle Library joined Childcare Resources' Early Math Pilot Project. The project used four new early math lesson guides that cover shapes, sorting, measurement, and counting. Math can be a complicated subject for caregivers to teach young kids. Our Play & Learn facilitator introduced the math activities to the families, who then became more comfortable teaching their children math concepts and incorporating into everyday activities.

ANNUAL FRIENDSHIP DINNER

CISC celebrated its 46th year in 2018. Our annual Friendship Dinner raised \$150,000 to support our programs for youth, families, and older adults. During the event, CISC's Program Director, Hueiling Chan, was honored for her 30 years of service to the community. We also recognized the following event sponsors: Sterling Bank, US Bank, Tulalip Resort Casino, Seattle Public Utilities, Tai Foong USA, and EastWest Bank.

HEALTHY & SAFE ENVIRONMENTS

CISC's Child Care Health Consultation program launched in mid-2018 and, in seven months, enrolled dozens of families and provided nearly 100 in-person consultation sessions by the fall to promote social and emotional development of young children. Staff conducted assessments of young children to identify early intervention and development needs.

PROMOTING SUSTAINABILITY

CISC partnered with Seattle Public Utilities to educate the community about composting and recycling. In addition, we conducted a focus group about the Urban Forest Management Plan. Through different activities, participants shared their feedback, comments, and expectations of the new plan. To celebrate Earth Day, we hosted a community event for the entire family to promote home gardening of veggies and herbs, such as pak choi, tomatoes, cilantro, and green onion through support from King Conservation District.

ANNUAL SENIOR RESOURCE FAIR

More than 30 organizations provided information and resources to support "Better Living Together" at our event on September 5 at North Bellevue Community Center. Participants received free flu shots, healthcare insurance consultations, and information at workshops.



STATEMENT OF FINANCIAL POSITION

Year ending Dec 31	2018	2017
ASSETS		
Current Assets		
Cash and cash equivalents	947,515	985,716
Accounts receivable	1,219,806	545,025
In-kind rent receivable, current portion	23,546	24,095
Prepaid expenses and other current assets	94,068	45,622
Total current assets	2,284,935	1,600,458
Unemployment Trust Deposits	81,988	92,899
In-Kind Rent Receivable, net of current portion	35,982	40,235
Property and Equipment, net	271,618	189,436
Total assets	\$ 2,674,523	\$ 1,923,028
LIABILITIES AND NET ASSETS		
Current Liabilities		
Accounts payable	169,099	73,880
Accrued expenses	209,970	141,272
Deferred revenue		6,250
Deferred rent	98,513	56,352
Total liabilities	477,582	277,754
Net Assets		
Without donor restrictions	2,031,895	1,528,622
With donor restrictions	165,046	116,652
Total net assets	2,196,941	1,645,274
Total liabilities and net assets	\$ 2,674,523	\$ 1,923,028

STATEMENT OF ACTIVITIES

	2018	2017
Revenue		
Government grants and contracts	5,666,786	4,512,524
Contributions	89,429	94,881
Foundation and business grants	109,295	31,500
United Way contributions	182,473	168,837
Special events	173,515	137,325
Direct expenses associated with special events	(39,619)	(38,585)
In-kind contributions	234,803	126,694
Investment income	4,678	5,042
Other Income	38,831	37,570
Total revenue	\$ 6,460,191	\$ 5,075,788
Expenses		
Program Services		
Elderly	3,345,509	2,712,808
Literacy	134,204	147,195
Family and youth	1,695,074	1,268,508
Crime victims assistance		33,568
Supporting services		
Management and general	641,372	136,892
Fundraising	92,365	480,160
Total expenses	\$ 5,908,524	\$ 4,779,131
Change in net assets	\$ 551,667	\$ 296,657



GOVERNMENT AND ORGANIZATIONAL FUNDERS

- Cathay Bank Foundation
- City of Bellevue
- City of Bothell
- City of Issaquah
- City of Kirkland
- City of Redmond
- City of Sammamish
- City of SeaTac
- City of Seattle
- Department of Children, Youth, and Families
- East West Bank
- Home Care Referral Registration
- King County
- Mercer Island Library
- National Council on Aging
- Office of the Insurance Commissioner
- OneAmerica
- Sammamish Library
- Seattle Foundation
- Seattle Public Utilities
- Sheng-Yen Lu Foundation
- State of Washington
- Sterling Bank & Trust
- Stolte Family Foundation
- Tai Foong USA
- The New Americans Campaign
- Tulalip Resort Casino
- United Way of King County
- UnitedHealthcare
- US Bank Foundation
- Washington State Department of Health



CISC appreciates our 2018 donors!

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Thank You



Bridging cultures, communities and generations.

CISC helps immigrants throughout King County achieve success in their new community by providing information, referral, advocacy, social, and support services.

Stay in touch

Phone: 206.624.5633
Web: cisc-seattle.org
E-mail: info@cisc-seattle.org

ADDITIONAL LOCATIONS

Bellevue

Cultural Navigator Program
Bellevue Mini City Hall
Crossroads Mall
15600 NE 8th St.
Bellevue WA 98008-3927
425.452.2800

Russian Case Management Program
Lake Hills Village
655 156th Ave. SE, Ste. 380
Bellevue WA 98007

Redmond

Cultural Navigator Program
Together Center
16225 NE 87th St., Ste. A-8
Redmond WA 98052
425.898.2143 (Spanish)

Kent

18020 80th Ave. S, Ste. 102
Kent WA 98032-2519
425.207.9007