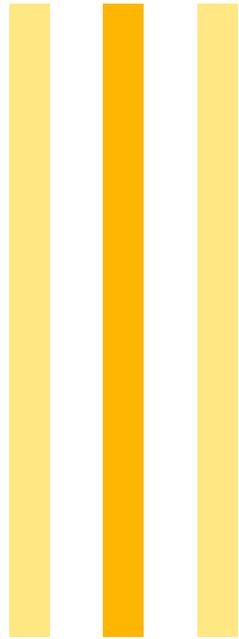
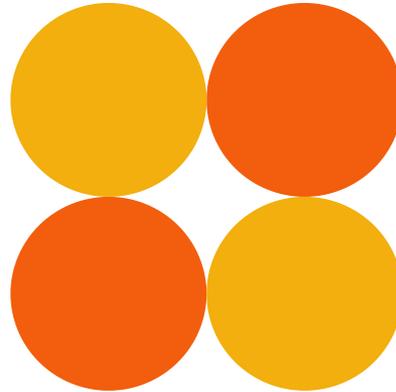
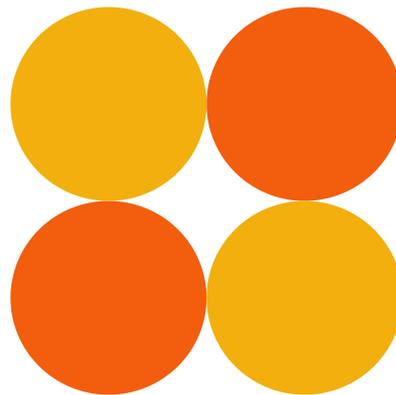


CISC

BRIDGING CULTURES
COMMUNITIES & GENERATIONS



2023 ANNUAL REPORT



CISC 2023 Annual Report

FROM THE EXECUTIVE DIRECTOR



Mayor Harrell signed the Affordable Seattle Executive Order in July 2023 at CISC

Each day at CISC, we're honored to make a positive impact by serving the community. As a community-based organization, we strive to respond to the priorities and needs of the immigrant communities we serve. In 2023, we demonstrated this commitment through hard work, innovation, and partnerships.

Serving immigrant communities is our passion. In King County, our team members empower community members through our offices and community-based sites such as libraries and senior centers. Over the decades, South King County has grown quickly due to the affordability of home ownership. We outgrew a previous space and launched a new location in Renton that houses our South King County Family Resource Center. The larger space enhances our ability to serve the growing population of Vietnamese and Chinese-speaking families. Team members from multiple CISC programs collaborate to provide workshops, activities, and cultural celebrations to support and strengthen children and families.

Since the launch of our Anti-Bias/Anti-Hate program in 2020, CISC has become a regional leader in addressing anti-Asian hate. We document incidents of hate or bias and provide support to survivors using trauma-informed and culturally and linguistically relevant practices. We formed a new partnership with The Asian American Foundation and became their lead Anti-Hate City Partner in the region where we have established a network with three other community-based organizations to increase safety and resilience for AANHPI communities.

Youth and seniors were particularly affected during the height of the pandemic. Mental health and social isolation continues to be a top concern. In response, CISC developed the Care Buddy program where seniors volunteer to reach out to other seniors to develop new relationships and encourage them to participate in the activities we offer every week in our Sunshine Garden program. For youth, we continued our Summer Learning Program for the second year to promote hands-on learning and physical activity.

Our community is stronger today because of your support and the partnerships we have established. Thank you for enabling CISC to create opportunities for success and improve the lives of families, youth, and seniors.

MICHAEL ITTI
EXECUTIVE DIRECTOR

2023 HIGHLIGHTS

Grand Openings to Serve the Community

CISC held a grand opening ceremony on May 19 for our new Renton location serving immigrant communities in South King County. The location houses our South King County Family Resource Center and provides space for our ParentChild+, Universal Developmental Screening, Healthcare Access, and Case Management team members. In addition, the Together Center in Redmond, one of the first multi-tenant nonprofit centers in the nation, opened in September and includes an office for CISC to provide services for Chinese and Russian-speaking community members.



CISC Renton Office Grand Opening

New Partnership with The Asian American Foundation



We became a new partner of The Asian American Foundation's (TAAF) Anti-Hate Initiative. CISC is the lead Anti-Hate City Partner for TAAF in the Seattle area to build safer communities and advance strategies around prevention, protection, and response to address anti-Asian hate. We formed partnerships with three community-based organizations: Filipino Community of Seattle, UTOPIA Washington, and Korean Community Service Center. Together, we want to ensure survivors know they are not alone and can turn to these organizations for support.

Best in the PNW Award Recognition

Thank you to the community for voting CISC among the best non-profit organizations in the Pacific Northwest. We received bronze in the 2023 Seattle Times BEST in the PNW contest. To finish in the top three is a great honor. CISC is committed to the highest standards of excellence and service to the immigrant communities we serve.



2023 HIGHLIGHTS

Cross-Cultural Sharing on the Eastside



Seniors enjoy Russian traditional dance

Thirty seniors from Chinese and Russian-speaking communities met at the North Bellevue Community Center and bonded over the sharing of cultural traditions and delicious food and enjoyed seeing Russian and Chinese traditional clothes draped over talented dancers. This event was part of the Russian-Speaking Senior Day Program, which is supported by the City of Bellevue and Amazon.com. Despite the language barrier, it didn't take long to appreciate each other's culture, especially when the room was filled with high energy, fun, and joy.

Simplifying Affordable Healthcare Options

Across 20 libraries and community senior centers in King County, our Healthcare Access team conducted 550 health insurance enrollments between October and December. They counseled clients about medical insurance plans and conducted over 40 workshops, navigating them through the many options and alerting them about potential fraud. Team members were recognized by Public Health- Seattle & King County for their efforts to enroll community members.



CISC 360 Heath Workshop

Creative Minds Through Poetry



Chinese poetry workshop

CISC's Family Resource Center facilitated poetry workshops in Chinese at our Seattle and Redmond Together Center locations. Workshop speaker, Ms. Chenxi Liu, came and provided tips on how to write an effective poem. Sharing traditions rooted in their Chinese community, dozens of seniors and family members alike were able to express their feelings through writing and art.

2023 HIGHLIGHTS

Caregivers Gather With Love & Support



Spanish-speaking Caregiver Workshop at Bellevue Office

Our Family Caregiver Support Program provides services to clients who speak Chinese and Spanish languages. We convene workshops for our clients where caregivers and care receivers connect with and support one another. During these workshops, clients learn vital information to better care for their loved ones.

Major Fundraising Events

CISC hosted a Benefit Concert and Dinner at China Harbor Restaurant in Seattle in February, raising over \$30,000 with 160 guests and 17 singers. The evening included a banquet, line dances, singing entertainment, and a dance party.

In October, 150 guests and supporters enjoyed our Evening of Friendship Reception at the Bellevue Arts Museum and raised over \$224,000. This event featured hors d'oeuvres, entertainment, games, and a BAM exhibit tour, all in support of immigrants and their families. Both events significantly contributed to CISC programs to improve the lives of immigrants in King County.



Evening of Friendship at Bellevue Arts Museum



Benefit Concert at China Harbor Restaurant

Mission Statement

We support immigrants and their families by creating opportunities for them to succeed, while honoring their heritage.

Core Values

Community • Compassion • Empowerment • Equity • Inclusion

Vision Statement

A culturally-inclusive, supportive community where immigrants and their families thrive.

2023 HIGHLIGHTS

CISC at Tết in Seattle



CISC staff at Tết in Seattle

Our Healthcare Access and Outreach, Family Caregiver Support, and Community Living Connections teams provided community health resources and information in Vietnamese and Chinese during the Tết in Seattle on Jan. 14-15 at the Seattle Center. The Tết Festival celebrates the cultural roots of Vietnamese Americans through the celebration of Tết, the Vietnamese Lunar New Year. This is one of many cultural and community events we attend each year.

Education for Minds and Bodies

CISC Summer Learning Program is designed to engage students through interactive learning that promotes education and physical wellness. Students immerse themselves in culturally-relevant classroom instruction and field trips to give kids an opportunity to stay engaged in their education while having fun during summer months.



Kids warming up for yoga class

Senior Pumpkin Patch Day



CISC senior community visited Picha's Pumpkin Farm

CISC Sunshine Garden hosted 29 workshops and 11 field trips in 2023. One of the most memorable was the Pumpkin Patch visit where over 40 seniors joined us for this seasonal activity. We were honored to provide numerous opportunities for elders to make new friends and learn new skills throughout the year.

137

Staff who speak Cantonese, Mandarin, Russian, Vietnamese, Ukrainian, Spanish, English and more

20+

Programs serving families, youth, and older adults throughout King County

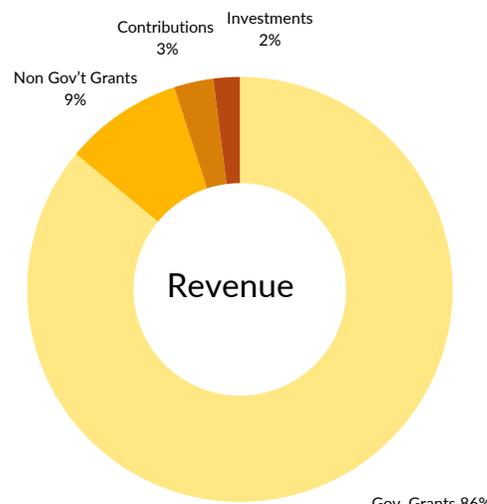
546

Individual and organizational donors supporting our mission

FINANCE REPORT

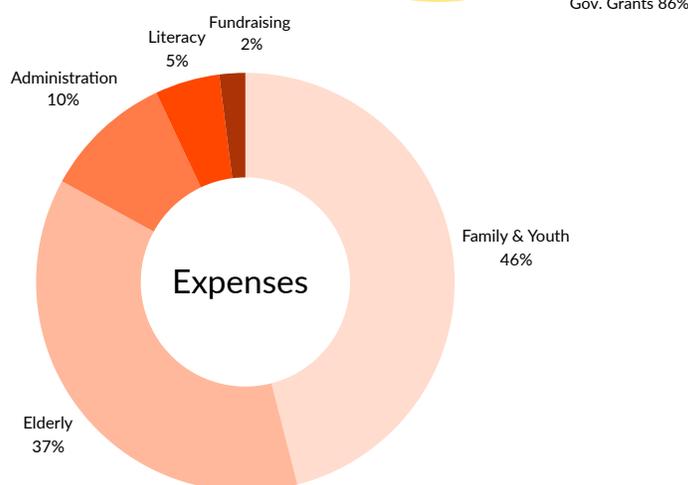
Revenue

Government Grants & Contracts	12,765,361
Non-Government Grants	1,322,419
Contributions & Special Events	484,458
Investment Income	221,447
Total Revenue	14,793,685



Expenses

Program Services:	
Elderly	4,544,719
Family & Youth	5,618,660
Literacy	584,308
Supporting Services:	
Management & General	1,242,468
Fundraising	189,821
Total Expenses	12,179,976



BOARD OF DIRECTORS AND MANAGEMENT TEAM

Board of Directors

Rocky Fong President	Cathy Lee
Hon. Dean Lum (ret.) Vice President	Dora Tien
JoAnne Lee Secretary	Gazel Tan
Ben Nudelman Treasurer	Jay-E Emmingham
Belinda Chin	Justin Chan
Bely Luu	Kefei Yin
	Mary Hsu
	Michael Chan
	Tracy Yeung

Management Team

- Michael Itti, Executive Director
- Hueiling Chan, Program & Clinical Director
- Stephen Lam, Elderly Program Director
- Kevin Chan, Operations Director
- Frances Yuet, Marketing & Fund Dev. Director
- Lee Hu, Finance Director

CISC 2023 Annual Report

GOVERNMENT AND ORGANIZATIONAL FUNDERS

AARP Washington
Amazon
Arcora Foundation
Boeing Employees Community Fund
Cathay Bank Foundation
Center for MultiCultural Health
CCHC SAG Strategic Advisory Group
Chinese Community Health Resource Center
City of Auburn
City of Bellevue
City of Bothell
City of Issaquah
City of Kirkland
City of Redmond
City of Renton
City of Seattle Department of Education and Early Learning
City of Seattle Human Services Department
City of Seattle Office of Immigrant and Refugee Affairs
City of Seattle Office of Labor Standards
Clearstone Wealth Advisory of Raymond James
East West Bank
Evangelical Chinese Church of Seattle
Fred Hutchinson Cancer Center
HealthierHere
King County Best Starts for Kids
King County Department of Community & Human Services
King County Metro
King County Office of Equity, Racial and Social Justice
King County Library System
Lutheran Community Services NW
LKC Foundation
National Council on Aging
OneAmerica
Overlake Medical Center & Clinics
Public Health Seattle & King County
PerigeeFund
Seattle Chinatown International District Preservation & Development Authority
Seattle Public Utilities
The Asian American Foundation
UnitedHealthcare
United Way of King County
Uwajimaya
Seattle Ethics and Elections Commission
Seattle Foundation
Seattle Public Library
Sheng-Yen Lu Foundation
Taifoong USA
Washington State Department of Children, Youth & Families
Washington State Department of Commerce
Washington State Employment Security Department
Washington State Office of the Insurance Commissioner
Washington State Office of Superintendent of Public Instruction
Workforce Development Council of Seattle – King County

THANK YOU!

We extend our heartfelt gratitude to our partners, donors, volunteers and staff members who generously contributed to CISC in 2023. Your support has made a significant impact on our mission and we are deeply appreciative..

CONTACT

Seattle: 611 S Lane St., Seattle, WA 98104 | 206.624.5633

Bellevue: 655 156th Ave SE, #380, Bellevue, WA 98007

Renton: 725 Powell Ave SW, #100, Renton, WA 98057

Redmond Together Center: 16305 NE 8th St., #123, Redmond, WA 98052



cisc-seattle.org
info@cisc-seattle.org