MISSION STATEMENT: Creating opportunities for Asian immigrants and their families to succeed by helping them make the transition to a new life while keeping later generations in touch with their rich heritage.

CISC helps Asian and other immigrants throughout King County achieve success in their new community by providing information, referral, advocacy, social and support services.

CISC was started in 1972 by a group of energetic college and high school students. They worked as part-time volunteers in a tiny donated space in Chinatown to fulfill a community need. The early focus was on helping non-English speaking elderly in the community. Later, CISC broadened its scope and added adult and youth employment programs, ESL and naturalization classes, family and youth services, domestic violence and crime victim services, and a community technology center.

Over the years, CISC has continued to respond to community needs by bringing access to services. In 2007, CISC partnered with other community based organizations and began providing immigrant transition services on the Eastside and at its International Family Center-Kent in Chinese, Vietnamese, Spanish, Russian, and the languages of India through its Cultural Navigator Program.

Each year, CISC serves over 20,000 immigrants and their families throughout King County, Washington (including Seattle). These services help to overcome barriers, facilitate transition and integration into the mainstream community.

2013 Board of Directors
Janet Ung, President
Helen Ling, Vice President
Linda Louie, Secretary
Rocky Fong, Treasurer
Michael Chan
Mary Hsu
Russell Joe
Lawrence Low
Thomas Ng
Daphne Tang
Joan Yoshitomi

Management Team
Dorothy Wong, Executive Director
Stephen Lam, Elderly Program Director
Hueiling Chan, Case Management Clinical Director
Kevin Chan, Office Manager
CISC 2013 – Summary of Achievements

CISC entered a new chapter in its history as it headed into 2013. It brought on new leadership, with the election of new officers on the board of directors, and with the search underway for the new executive director. During this time, there were also changes taking place among staff. While it had enjoyed a stable staff makeup for many years, 2013 was a time when several staff decided to move on. Because of the specialized requirements for certain positions – bilingual/bicultural competence, proficiency in at least two Chinese dialects, BA degree in social work – there were challenges in finding replacement staff. To the credit of all the staff at CISC, the existing staff rose to the occasion by taking on the extra work until new staff got hired over the course of the year.

Despite the organizational changes that were occurring internally, services to its clients did not wane. In fact, CISC received several formal recognitions for the quality of the services that it had been providing. These acknowledgements came from its funding agencies and from the community.

Key highlights for the year:

♦ The Friends of the Library awarded CISC $4,000 in February to expand its Kaleidoscope Play & Learn program to the Sammamish Library.
♦ CISC received funding in the amount of $8,000 from SOAR – Division of Developmental Disability to conduct early intervention assessments of its 0-3 year-old client population and to make appropriate referrals as needed.
♦ CISC received $5,000 to initiate its Read & Write pilot project. The program targets preschoolers’ parents/caregivers through six workshop sessions to enhance their literacy skills.
♦ CISC’s Parent-Child Home Program (PCHP) received additional funding of $70,000 in July to serve 15 more families, bringing the total families served by this program to 35.
♦ CISC also received $500 in Technical Assistance support from the Nonprofit Assistance Center through funding from United Way to help improve agency operations in support of the PCHP program.
♦ CISC welcomed its new Executive Director, Dorothy Wong, who started in mid-July.
♦ Last year, CISC’s early learning program participated in the Washington state Early Achiever training program. That program is designed to improve the quality of child care and early learning programs throughout the state. In October we learned that CISC scored a 4 on its 5-point scale; the Seattle benchmark was 2. Ratings for participating programs in the Early Achiever program would be posted in the Washington State Department of Early Learning website.
♦ Alan Lai, Crime Victim Advocate, landed a grant from the Department of Neighborhoods. He had been attending meetings on the development of a Multicultural Community Center in Seattle. CISC received an award totaling $12,000 that would be spread out over two years. In addition to us, grants were awarded to the Filipino, Somali, Ethiopian, Vietnamese, and Cambodian communities.
♦ CISC was awarded funding from the Foundation for Early Learning in the amount of $35,000 for two years to implement the STEM curriculum into its existing early learning programs. STEM stands for “Science, Technology, Engineering, and Mathematics.”
♦ CISC was a successful recipient of a $5,000 grant from the City of Seattle to conduct community surveys on the proposed recommendations developed by the Seattle Community Police Commission. CISC completed 118 questionnaires in multiple languages through four community sessions and promoted the online survey at the CPC website at various community venues.
♦ CISC was awarded the 2013 Community Service Award by the Asian Bar Association of Washington. The official acknowledgment took place during its Annual Banquet on October 18, 2013 at Olive 8 Seattle.
The Information & Assistance (I&A) program staff became certified in-person assisters for the State’s Health Benefit Exchange to help enroll residents into the appropriate health care plan as part of the Affordable Care Act rollout. CISC subsequently received $10,000 from ICHS through the Coulter Foundation to help support this effort.

CISC was one of the honorees of the 2013 Top Contributors to the Asian Community Award by the Northwest Asian Weekly Foundation at its December 6th banquet at the House of Hong restaurant.

## CISC by the Numbers

*Kaleidoscope Play and Learn* — 8 weekly groups in the following locations:

<table>
<thead>
<tr>
<th>Location</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>Seattle IFC</td>
<td>Kent IFC</td>
</tr>
<tr>
<td>Beacon Hill Library</td>
<td>Issaquah Library</td>
</tr>
<tr>
<td>Bellevue Crossroad Mall</td>
<td>Sammamish Library</td>
</tr>
<tr>
<td>Newport Way Library</td>
<td>Redmond Grasslawn Park</td>
</tr>
</tbody>
</table>

Served 990 children, 685 parents and 217 FFN (Family, Friend and Neighbor) caregivers (a total of 1,892 participants).

*Parent/Caregiver Education* — conducted 56 parenting/caregiving classes and workshops; served 125 families.

*Family Support Case Management* — provided one-on-one individualized family support to address family needs; served 65 families.

*Afterschool program* — served 60 elementary ELL students to meet the grade level math and reading.

*Step Ahead Bilingual preschool* — served 16 four- and three-year olds to be school ready.

*Parent-Child Home Program (PCHP)* — provided 2 weekly 30-min. visits to 35 children and their parents/caregivers.

*International Family Center (IFC)* — provided information, assistance, and resources to 1,629 participants.

*Senior Day Care* — served 262 participants, with 528 contacts.

*Elderly I&A* — served 2,538 participants and provided 13,715 visits.

*Cultural Navigator Program* — served 1,016 participants.

*Family Caregiver Support* — served 160 participants.

*In-home Case Management* — served 1,076 participants (include SHA Case Management).

*International Computer Technology Center* — served 250 participants.

*SHIBA* — served 2,500 participants, with 4,872 contacts.

*ESL* — served 500 participants.
### Statement of Financial Position

**Year ending Dec 31**

<table>
<thead>
<tr>
<th>ASSETS</th>
<th>2013</th>
<th>2012</th>
</tr>
</thead>
<tbody>
<tr>
<td>Current Assets</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cash and cash equivalents</td>
<td>$606,707</td>
<td>$169,494</td>
</tr>
<tr>
<td>Marketable equity securities</td>
<td>62,335</td>
<td></td>
</tr>
<tr>
<td>Accounts receivable</td>
<td>419,870</td>
<td>487,549</td>
</tr>
<tr>
<td>Unconditional promises to give</td>
<td>9,336</td>
<td></td>
</tr>
<tr>
<td>Prepaid expenses &amp; other current assets</td>
<td>26,194</td>
<td>37,947</td>
</tr>
<tr>
<td>Unemployment compensation trust</td>
<td>39,860</td>
<td>35,779</td>
</tr>
<tr>
<td><strong>TOTAL CURRENT ASSETS</strong></td>
<td>1,092,631</td>
<td>802,440</td>
</tr>
<tr>
<td>Total Property &amp; Equipment</td>
<td>99,140</td>
<td>143,574</td>
</tr>
<tr>
<td><strong>TOTAL ASSETS</strong></td>
<td>$1,191,771</td>
<td>$946,014</td>
</tr>
</tbody>
</table>

| LIABILITIES AND NET ASSETS |            |            |
| Current Liabilities |           |            |
| Account payable | 2,123   | $7,666     |
| Accrued expenses | 132,363 | 110,862    |
| Deferred rent | 66,726  | 81,736     |
| Deposits | 810     | 1,130      |
| **TOTAL CURRENT LIABILITIES** | 202,022   | 201,394    |

| Net Assets |            |            |
| Unrestricted net assets: |            |            |
| Undesignated | 885,608 | 601,046    |
| Property & equipment | 99,141 | 143,574    |
| Temporarily restricted net assets | 5,000 |            |
| **TOTAL NET ASSETS** | 989,749   | 744,620    |
| **TOTAL LIABILITIES AND NET ASSETS** | $1,191,771 | $946,014   |

### Statement of Activities

**Year ending Dec 31**

<table>
<thead>
<tr>
<th>REVENUES</th>
<th>2013</th>
<th>2012</th>
</tr>
</thead>
<tbody>
<tr>
<td>Government grants</td>
<td>$2,477,212</td>
<td>$2,265,244</td>
</tr>
<tr>
<td>United Way King County</td>
<td>234,849</td>
<td>96,278</td>
</tr>
<tr>
<td>Fees &amp; contributions</td>
<td>280,534</td>
<td>276,071</td>
</tr>
<tr>
<td>Special events</td>
<td>104,635</td>
<td>143,838</td>
</tr>
<tr>
<td>Miscellaneous</td>
<td>16,769</td>
<td>22,179</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td>$3,113,999</td>
<td>$2,803,610</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>EXPENSES</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Family &amp; Youth</td>
<td>908,761</td>
<td>686,905</td>
</tr>
<tr>
<td>Elderly Information &amp; Assistance/Case Mgt.</td>
<td>1,380,941</td>
<td>1,328,843</td>
</tr>
<tr>
<td>Employment</td>
<td>44,899</td>
<td>106,640</td>
</tr>
<tr>
<td>Computer</td>
<td>56,447</td>
<td>56,904</td>
</tr>
<tr>
<td>Literacy</td>
<td>137,818</td>
<td>134,812</td>
</tr>
<tr>
<td>Crime Victim Assistance</td>
<td>175,290</td>
<td>126,676</td>
</tr>
<tr>
<td>Management &amp; general</td>
<td>162,832</td>
<td>159,344</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td>$2,866,988</td>
<td>$2,603,080</td>
</tr>
</tbody>
</table>

| Excess (Deficit) | 247,011  | 200,530    |
| Net realized & unrealized gains (losses) | (1,882)  | 542        |
| Increase/Decrease | $245,129 | $201,072   |

![Revenue by Source](chart.png)
Thanks to all those who contributed in 2013

Aegis Living
Alice's Floral Designs
Ed Alipio
Amerigroup Washington
Guy & Lillian Anderson
Thomas & Bev Anderson
Apex Dental Care
Benjamin Apichai
Quoc Trinh Au
Shan Au
Woon Au
Tan Bang Banh
Qing Bao
Bellevue Massage School LLC
Bing Kung Bo Leung Association
Bonney - Watson
Neepaporn A Boungjaktha
Linda Brandeis
Margaret Britton
Peter Buck
James & Elaine Buckley
Chun Yin Cai
Mei Lan Cai
Miao Cai
Guofu Cao
Yan Qiu Cao
Cathay Bank Foundation
CenturyLink
Choi Ying Chaen Lee
Calvin Chan
Cecily Chan
Choi Kee Chan
Evelyn Chan
Hang Chan
Hark & Minnie Chan
Harry Chan
Henry & Karen Chan
Hon-Wah & Daisy Chan
Huelling & Yu Leung Chan
Hung Wo Chan
Jennie Chan
K Chan
Kenyon Chan
Kim Keung Chan
Kwai Siu & Mee Chan
Michael Chan
Nora Chan
Pik Fong Chan
Robin Tat Wah Chan
Sok Lu Chan
Terence Chan
Wai Kin Chan
Wui King Chan
King Yick Chan Ng
Bill Chang
David Chang
Tony Chang
Yu Jung Chao
Albert Chau
Lydia Cheang
Alice Chen
Anthony Chen
Bai Zhang & Ying Chen
Cai Juan Chen
Choung Lun Chen
Feng Xing & Wen Xiu Chen
Guey Yun Chen
Gui Juan Chen
Hang Ping Chen
Hui Xia Chen
Jin Ju Chen
Jin You Chen
Kathy Chen
Li Zhen Chen
Manrong Chen
Mei Jin Chen
Qing Xia & Cui Deng Chen
Raymond Chen
Sufen Chen
Tsai Kam Chen
Will Chen
Xiu Yan Chen
Yan Jiao Chen
Yang Chen
Yu Chen
Zhuo Ming Chen
TK & Arlene Cheng
Yenna Cheng
Wai Ching Cheng Ip
Ephrem Cheung
Fong & Ling Cheung
Mo Oi Cheung
Li Lee Cheung-Wong
Allen & Monica Chi
Hsueh Chien
Kam Lau Chin
Norman Chin
Sau Ching Chin
Tom Wing Chin
Bely & Kim Chinn
Kwan Wah & Karri Chinn
Kelly Chiou
Ai-Lin Chiu
Ping Sim Chiu
Yuet Miu & Pok Yim Choi
Sau Yung Choi Tong
Choo P Chong
Christin Chou
Sok Mei Chou
Yok Sow Chou
Frank & Katty Chow
Lai Fai Chow
Sandy Chow
Selina Chow
Wei Han Chow
Kai Chiou Choy
Charles & Helen Chu
Grace Chu
Chou Wun Chu Yee
Man Fung Chu Yu
Peter Chuang
Alan Chun
Cicvaluation Group, Inc.
George Clark
Robert Clubb
Lisa Conley
Timothy Copes
Christine D'Amore
Ngo Dat
Lys Deetjen
Bing Liang Deng
Jin Ning Deng
Shaoxu Deng
Wei Deng
Rychetnik Devin
Quan Diep
Nguyet Ha Dong
Zhihao Dou
Feng Yi Du
Duk Li Dim Sum
E Travel
Alice Eng
Dianna Eng
Lily Eng
Linda Eng
May Eng
Rodney Eng
So Yau Eng
Wai Fun Eng
Eng Suey Sun Family Association
Evergreen Washelli
Family Chiropractic Health Clinic, Inc.
Kan Tai Fan
Sheng Fan
RJ Mondon Farmer
Walter & Theresa Fellows
Hui Ping Feng
Hwa-Tsun & Frances Feng
Robert & Margaret Feng
Wei Qi Feng
Janyce Ko Fisher
Rocky Fong
Vincent Fong
Joe & Michelle Forkner
De Wen Fu
Xiao Qing Fu
Paul Fung
Yi Gao
Gee How Oak Tin Association
Rob Gilmore
Carol Godding
Nian Zheng Guan
Su Fang Guan
Zhao Hui Guan
Li Ping Guo
John Hamjee
Doris Hanson
Tuen Mei Hau
Ai Lan He
Pan Hu An He
Ying Zhong He
Gail Hill
David Hiller
Tak Li Ho
Thuan Ho
Ying-Fen Ho
Yit Ngork Ho
Ho’s Herbs & Massage Center
John Holt
Shao-Ling Hong
Hong Kong Association of Washington
Kenneth Hong, MD
Hop Sing Tong
Guo Qian Hou
David Hsu
Kam Ngao Hsu
Mary Hsu
Shiu Lok Hu
Bich Ngoc Hua
Bing Hui Huang
Don Qiao Huang
Dong Yi & Xiao Ling Huang
Fengxian Huang
Jinju Huang
Jun Hao Huang
Li Juan & Huai Huang
Mei Qin Huang
Suzhen Huang
Wei Xin Huang
Xi Ze Huang
Yan Ling Huang
Yu Mei Huang
Zhen Yan Huang
Zhuo Hua Huang
Lina Huey
C.T. & Sharon Hughes
Chor Lai Hui
Gan B Huie
Rex Hung
Hue To Huynh
Chun Fang Hung
Wallace & Hermia Ip
Martha Jacobs  
Russell Joe  
Victor Joe  
Lily Yue  
Kam Yuen Kam  
Craig Kanaya  
Robert & Catherine Kapp  
Sunit Kaur  
Kenneth & Renae Kettler  
Ping & Shirley Kiang  
Kin On Community Health Care  
King County Council  
King’s Oriental Food Co  
Jeff Kirby  
Lily Ko  
Choy Yu Kok  
Neda Kokeza  
Konnie Kong  
Peter & Sophia Ku  
Lan Ying Kuang  
Ying Mei Kuang  
Bon Kuo  
Kenneth Kurata  
Ruthann Kurose  
Kin Kwan  
Alan Lai  
Shuk-Yan Lai  
Charm Sun Lam  
Davy Lam  
Dennis Lam  
Janet Lam  
Lan Tac Lam  
Ling Lan  
Faye Lau  
Hung K Lau  
Kwok Leung Lau  
Wai Kwong Lau  
William & Daisy Lau  
Daisy Lau-Leung  
Koryee Law  
Yuk Pang Law  
Gregory Leclair  
Alan & Janie Lee  
Benjamin & Mayumi Lee  
Catherine Lee  
Chui Yuk Lee  
Chun-Ching & Yung Cheng Lee  
Conrad & Winnie Lee  
Dorothea Lee  
Eugene & Martha Lee  
Fook Loy Lee  
Fung Tim & Sao Fong Lee  
Gin Lee  
Jack & Ling-Ing Lee  
Kar Yuet Lee  
Karen Lee  
Kiu Lee  
Kyle & Sue Lee  
Stephen & Shu-Hsien Lee  
Vivian Lee  
Wai Nam Lee  
Wai Ching Lee-Lam  
Feng Lei  
Feng Xiao Lei  
Shu Fang Lei  
Zhang Da Lei  
Dock Wah Leong  
Raymond & Stella Leong  
Fung Lan Leung  
Kam Wing Leung  
Mee-King & Jimmy Leung  
Sai Leung  
Siu Hing Leung  
Lai-Fong Leung-Wu  
Anna Lew  
Daniel & Judith Lew  
Bing Ling Li  
Bing Ling Li  
Cai Hong Li  
Hua Li  
Mei Yun Li  
Ming Ru Li  
Rong Jing Li  
Ruilan Li  
Tianshi Li  
Wan Fang Li  
Xiaoguang Li  
Xiao He Li  
Xing Long Li  
Yan Fang Li  
Yi Zhong Li  
Zhan Ming Li  
Jeffrey Liang  
Peter Liang  
Xiao Bing Liang  
Yan Ling Liang  
Gene Liaw  
Danny & Irene Lim  
Hee Fung Lim  
Lei Yin Lim  
Hui Yan Lin  
Jin Lin  
Jun Jian Lin  
Shuang Yun Lin  
Tiffany Lin  
Wan Lan Lin  
Yue Jing Lin  
Jin Quan Ling  
Ling & Liang PLLC  
Chiang Hwa Liu  
Helena Chang Liu  
Hui Yin Liu  
Hsu Yueh-Ching Liu  
Jin-Yu Liu  
Mei Ching Liu  
Nora Liu  
Siu Zhen Liu  
Yi Ai Liu  
Ying Jun & Yue Gui Liu  
Yu Qiong Liu  
Zhong Min Liu  
Kuen Ping Liu Wong  
Karlin Lo  
Kwok Ling Lo  
Hoy Gee Look  
Wah N & Pui Liu Look  
Catherine Louie  
Chan Kee Louie  
Fong Louie  
May & Shirley Louie  
Nina Louie  
Tim & Linda Louie  
Touie Won Louie  
Tsui Mei Yee Louie  
Lawrence Low  
Moy Shuit Low  
Donald Luby  
Sharon Lucas  
Chung Fun Lui  
Hoy G Luice  
Bing Chim Luke  
Luke’s Pharmacy  
Chau Ngo Luong  
Sarah Luthens  
Cam Thai Luu  
Hao Truong Ly  
Kenneth & Michelle Ma  
William & Sylvia Ma  
Shui Lan Ma-Leung  
Fa Rong Mai  
Rui Ying Mai  
Tien Mai  
Wen Z Mai  
Choi Mak  
Robert & Dahlia Mak  
Mak Fai Kung Fu Club  
Don Mar  
Lily M Mar  
Terence Mar  
Chun You Mark  
John & Bette Marshall  
Michael and Julie Mayer  
Qiu Huan Mei  
Yue Zhi Meng  
Meiling Huang Miller  
Lirong Mo  
Nancy Moffett  
Muckleshoot Indian Tribe  
Caleb Neames  
Assunta Ng  
Kent & Jolene Ng  
Kwok Ching Ng  
Kwok Wai Ng  
Lai Ha Ng  
Thomas Ng  
Tze Kiu Ng  
Wan Sau Ng  
Kuig Kam Ng Chan  
Yam Mui Ng Chu  
Paul Novotne  
Candace O’Neill  
OCA Greater Seattle  
Ogishima & Associates  
Sing Ong  
Dave Osmer  
Pacific Herb & Grocery, Inc.  
Jonathan & Lingyun Parati  
Qiu Feng Peng  
Jeremy & Annie Pennell  
Pepsi Bottling Group  
Jennifer Phang  
Carlene Placie-Edwards  
Steve Price  
Duggie & Winnie Qu  
Bill Rose  
Devin Rychetnik  
Pornpimol Sakoda  
Wan Ying Sang  
Bob & Sharon Tomiko Santos  
Ruth Schafer  
Seattle Foundation  
Albert Shen  
Anjun Shen  
Jun Shen  
Shen Consulting, Inc.  
David & Allison Sheneman  
Hedy Shiu  
Tanky Shiu  
Tit Kee Shum  
Chung Yeung & Ruli Situ  
Johannes & Surya Skjonsby  
Shari Song  
Soo Yuen Benevolent Association  
Grace Soong  
Paula Steinkle  
Dennis & Millie Su  
Anne Suen  
Ling Ling Suen  
Suey Sing Association  
Huizhen Sun  
Patrick & Anne Suyama  
Jen Lin & Elaine Sze  
Tai Tung Restaurant  
Fun Shing Tam