MISSION STATEMENT:
Creating opportunities for Asian immigrants and their families to succeed by helping them make the transition to a new life while keeping later generations in touch with their rich heritage.

CISC helps Asian and other immigrants throughout King County achieve success in their new community by providing information, referral, advocacy, social and support services.

CISC was started in 1972 by a group of energetic college and high school students. They worked as part-time volunteers in a tiny donated space in Chinatown to fulfill a community need. The early focus was on helping non-English speaking elderly in the community. Later, CISC broadened its scope and added adult and youth employment programs, ESL and naturalization classes, family and youth services, domestic violence and crime victim services, and a community technology center.

Over the years, CISC has continued to respond to community needs by increasing access to services. In 2007, CISC partnered with other community-based organizations and began providing refugee and immigrant transition services on the Eastside and at its International Family Center-Kent in Chinese, Vietnamese, Spanish, Russian, and the languages of India through its Cultural Navigator Program.

CISC annually reaches over 20,000 immigrants and their families throughout King County, Washington (including Seattle). These services help to overcome barriers, facilitate transition and promote integration into the mainstream community.
As 2014 began, I had a lot of catching up to do in order to get acquainted with all the activities that CISC had been doing and with the changes in the external environment in which it operated. The agency as a whole was also in catch-up mode because of the staffing transitions that had been taking place all last year.

The board took up its task of developing a strategic plan. While a finalized plan did not materialize at year-end, decisions were made to update CISC’s mission statement and to update the agency logo to reflect the broader communities now being served. Some broader principles were established that would serve as the framework for a more extensive effort in 2015. We also laid a platform for strategic development by adding infrastructure to work on those efforts.

One of the more positive developments was the recognition of the quality work that CISC provides. Its I&A staff became certified in-person assisters for the Health Benefit Exchange, allowing staff to enroll many of the non-English speaking residents into health care coverage. An outcome of those efforts was CISC applying for—and receiving funding—from the Pacific Hospital PDA to expand on those efforts by reaching more broadly beyond its core clients to help educate other Asian immigrants throughout King County about the range of health care resources that were available to them.

With the City of Seattle enthusiastically embracing preschool education for all, our highly-regarded early learning program was receiving a lot of attention. The program received incremental increases in funds to expand services. However, despite expanding the space for our early learning program, the limited capacity of our facility restricted how quickly we were able to grow this program.

Another area that we have been examining was the demographic makeup of the donors of CISC. There has been a dedicated core of long-time supporters and their generosity has been vital in sustaining the agency. With the growing number of immigrants now residing in King County, not to mention the next generation of Asian Pacific Americans (APAs) who possess a strong social justice consciousness, we are exploring avenues to reach out to these groups—and to others—who may have an affinity for the work of CISC and thus cultivate the next wave of supporters. To that end, I do want to note that many of the donations of the past few years have come from current and former clients. Having settled in to their new life in this country, they wanted to give back to CISC for all the support that the agency had provided them during their transition. We are clearly grateful for their support—it just goes to show that our work is valued.
The Year in Summary

CISC by the Numbers

<table>
<thead>
<tr>
<th>Program</th>
<th>Unduplicated client served</th>
</tr>
</thead>
<tbody>
<tr>
<td>Senior Center</td>
<td>302</td>
</tr>
<tr>
<td>Family Caregiver Support Program</td>
<td>162</td>
</tr>
<tr>
<td>In-Home Care Case Management</td>
<td>1057</td>
</tr>
<tr>
<td>HealthCare Outreach and Access Program</td>
<td>1500</td>
</tr>
<tr>
<td>Information and Assistance Program</td>
<td>2540</td>
</tr>
<tr>
<td>Cultural Navigator Program</td>
<td>1158</td>
</tr>
<tr>
<td>International Family Resource Center</td>
<td>2162</td>
</tr>
<tr>
<td>PCHP</td>
<td>1607</td>
</tr>
<tr>
<td>Kaleidoscope Play &amp; Learn</td>
<td>(1552 adults and 610 children)</td>
</tr>
<tr>
<td>After School program</td>
<td>52 families (68 adults and 52 children)</td>
</tr>
<tr>
<td>Preschool</td>
<td>(787 adults and 820 children)</td>
</tr>
<tr>
<td>Remarks:</td>
<td>57 families (84 adults and 57 students)</td>
</tr>
<tr>
<td>The combined outreach effort of all these programs had reached out to 15,000 participants with a total of 600 units of workshops and classes.</td>
<td></td>
</tr>
</tbody>
</table>

New Program in 2014

“Increasing Health Care Access for Underserved Asian Immigrants in King County,” funded by the Pacific Hospital Preservation & Development Authority, will help improve access to health care resources for Asian immigrant communities. Its goals are:

1) to provide services and increase access to services among Asian immigrant populations in King County who are unable or ineligible to receive services through Medicaid or the Affordable Care Act (ACA); and

2) to address the cultural, linguistic, social and economic barriers that prevent Asian immigrant populations in King County from successfully using medical and other resources, including preventive care services.

In order to accomplish these goals, CISC will focus its efforts on filling current health care gaps among the following groups:

- Recent (in the United States for less than 5 years), low-income Asian immigrants 65 and over who are not eligible for Medicaid yet but who can’t afford to buy health insurance under the ACA;
- Recent, low-income Asian immigrants of any age without tax credits and therefore ineligible for any subsidies under the ACA; and
- Asian immigrants who may or may not have insurance, or qualify for insurance, but who fail to access services due to language, cultural, transportation, or other challenges.

In this way, we ensure not only that we have the best possible chance of reaching isolated individuals with information, we also provide access to areas within King County that experience greater health disparities, such as the cities of Tukwila, Burien, Kent, Des Moines, Normandy Park, and Federal Way.

(cont’d on p. 4)
Statement of Financial Position

Year ending Dec 31

<table>
<thead>
<tr>
<th></th>
<th>2014</th>
<th>2013</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>ASSETS</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Current Assets</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cash and cash equivalents</td>
<td>$718,947</td>
<td>$606,707</td>
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<tr>
<td>Accounts receivable</td>
<td>421,568</td>
<td>419,870</td>
</tr>
<tr>
<td>Prepaid expenses &amp; other current assets</td>
<td>44,766</td>
<td>26,194</td>
</tr>
<tr>
<td>Unemployment compensation trust</td>
<td>54,374</td>
<td>39,860</td>
</tr>
<tr>
<td><strong>TOTAL CURRENT ASSETS</strong></td>
<td>1,239,655</td>
<td>1,092,631</td>
</tr>
<tr>
<td>Total Property &amp; Equipment</td>
<td>90,283</td>
<td>99,140</td>
</tr>
<tr>
<td><strong>TOTAL ASSETS</strong></td>
<td>$1,329,938</td>
<td>$1,191,771</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
<th>2014</th>
<th>2013</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>LIABILITIES AND NET ASSETS</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Current Liabilities</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Account payable</td>
<td>7,836</td>
<td>$2,123</td>
</tr>
<tr>
<td>Accrued expenses</td>
<td>170,626</td>
<td>132,363</td>
</tr>
<tr>
<td>Deferred rent</td>
<td>47,695</td>
<td>66,726</td>
</tr>
<tr>
<td>Contract refunds payable</td>
<td>80,068</td>
<td></td>
</tr>
<tr>
<td>Deposits</td>
<td>810</td>
<td></td>
</tr>
<tr>
<td><strong>TOTAL CURRENT LIABILITIES</strong></td>
<td>306,225</td>
<td>202,022</td>
</tr>
<tr>
<td>Net Assets</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Unrestricted net assets:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Undesignated</td>
<td>998,713</td>
<td>885,608</td>
</tr>
<tr>
<td>Property &amp; equipment</td>
<td>99,141</td>
<td></td>
</tr>
<tr>
<td>Temporarily restricted net assets</td>
<td>25,000</td>
<td>5,000</td>
</tr>
<tr>
<td><strong>TOTAL NET ASSETS</strong></td>
<td>1,023,713</td>
<td>989,749</td>
</tr>
<tr>
<td><strong>TOTAL LIABILITIES AND NET ASSETS</strong></td>
<td>$1,329,938</td>
<td>$1,191,771</td>
</tr>
</tbody>
</table>

Program Spotlights

Parent-Child Home Program (PCHP)

Designated a promising practice, PCHP is a national, research-based home visiting program that helps low-income families overcome the achievement gap by giving parents tools to prepare their 2- and 3-year-old children for school success. During twice-weekly visits over the course of two years, a home visitor models for parents three kinds of parenting behavior through warm and non-judgmental words and body language: verbal interaction techniques, positive parenting behavior, and fostering the child’s social-emotional competence development. The curricular materials are culturally-appropriate gifts of 24 books and 22 educational toys that provide parents with natural, intrinsically interesting subjects for conversations with their child. The goals of PCHP are to build positive parent-child verbal and non-verbal interaction, to promote positive parenting skills, to enhance the child’s conceptual and social-emotional development, to develop pre-literacy skills, and to create literacy-rich homes. The home visitor also connects vulnerable families to community services to help with basic needs. In accordance with CISC’s own policies, home visitors are bicultural and bilingual and matched with appropriate families. We currently serve 51 very low income, limited English proficient (LEP) and isolated families with PCHP, and there is always a waiting list. We can refer some of our clients to other CISC programs, but those clients with the most pressing needs would benefit from an expansion of PCHP.

(cont’d on p. 5)
Bilingual Step Ahead Preschool

Our Step Ahead Preschool began in 2006 to meet a growing community need for bilingual preschool education. Our goals are to support children ages 3-4 to exhibit age-appropriate gross and fine motor skills, language and/or cognitive skills, social/emotional skills, and bilingual and bicultural development. We currently run two sessions, one in the morning and one in the afternoon, for 3.5 hours a day, four days a week, and serve a total of 16 students from low-income immigrant families. The program uses Creative Curriculum, focusing on four areas of development: social skills, physical development, cognition, and language acquisition. Our bilingual approach honors the heritage language (HL) of our students: Research has shown that bilingualism is associated with clear cognitive benefits in children that promote later academic achievement. Although entry into preschool and the first major exposure to English can precipitate HL loss, the holistic support we offer to immigrant parents and Family/Friend/Neighbor (FFN) caregivers through education and skill-building makes them partners both in preserving their children’s HL (and culture) and also in preparing them for successful entry into kindergarten. Short-term goals: 1) To meet the individual needs of our enrolled students in order for them to make measurable progress in the above mentioned four areas of development; 2) To support their families with programs that empower them to become partners in their children’s education; and 3) To instill a love of learning in our students. Long-term goals: 1) To prepare children to be lifelong learners; 2) To help early learners maintain their momentum as they enter the Seattle Public School system, and to track their progress; and 3) To expand our bilingual preschool in order to reach more isolated families throughout King County.

Statement of Activities

Year Ending December 31

| OPERATING SUPPORT & REVENUE                                      | 2014       | 2013       |
|------------------------------------------------------------------|------------|
| Fees & grants from government agencies                           | $2,761,790 | $2,477,212 |
| United Way King County                                          | 116,302    | 234,849    |
| Membership fees & contributions (general public)                 | 80,152     | 108,530    |
| Contributions from businesses & foundations                      | 38,350     | 35,695     |
| In-kind contributions                                            | 119,428    | 112,774    |
| Special events                                                   | 103,027    | 104,635    |
| Program service fees                                             | 20,419     | 21,851     |
| Interests & dividends                                            | 2,571      | 1,684      |
| Miscellaneous                                                    | 19,779     | 16,769     |
| **TOTAL OPERATING SUPPORT & REVENUE**                            | **$3,261,818** | **$3,113,999** |

| OPERATING EXPENSES                                               | 2014       | 2013       |
|------------------------------------------------------------------|------------|
| Family & Youth                                                   | $1,073,119 | $908,761   |
| Elderly Information & Assistance/Case Mgt.                       | 1,510,485  | 1,380,941  |
| Computer                                                         | 33,156     | 44,899     |
| Literacy                                                         | 75,285     | 56,447     |
| Crime Victim Assistance                                          | 138,932    | 137,818    |
| Management & general                                             | 221,263    | 175,290    |
| Fundraising                                                      | 175,614    | 162,832    |
| **TOTAL OPERATING EXPENSES**                                     | **$3,227,854** | **$2,866,988** |

Net realized & unrealized gains (losses) on marketable equity securities  
($1,882)

**INCREASE (DECREASE) IN NET ASSETS**

|                | 2014       | 2013       |
|----------------|------------|
| $33,964        | $245,129   |
Donors—Thanks to all those who gave in 2014

Aegis Living
Anonymous
Apirakchai Foundation
Bank - NLP
Bank of America Matching Gifts
Bing Kung Bo Leung Association
Boeing Matching Gifts Program
Cathay Bank Foundation
CenturyLink
CFC King County Employees
Charity Partners Foundation
Chong of Seattle Benevolent
City of Seattle Combined Charities
Community Health Plan of Washington
Costco Matching Gifts Program
Eng Suey Sun Family Association
Evangelical Chinese Church
Evergreen Washelli
Gee How Dak Tin Association
Google Matching Gifts Program
Hop Sing Tong
Indo-China Chinese Elderly Association
International Community Health Services
KSL Gates
Liberty Mutual Matching Gifts
Ling Sheng Ching Tze Temple
Microsoft Matching Gifts Program
Pepsi Bottling Group
Seattle Foundation
Seattle Yee Fung Toy Association
Soo Yuen Benevolent Association
T O Wang Advertising Group LLC
Tai Foong International
Tai Tung, Inc.
TRUiST Connect
US Bank
Wang's Family Benevolent Association
Ed Alipio
Marcine Anderson
Thomas & Bev Anderson
Sheldon Arakaki
Quoc Trinh Au
Shan Shan Au

Jeffrey Au-Yeung
Livelai Bai
Claudia Balducci
Tan Bang Banh
Jenny Barkert
Teresita Batayala
Alaric & Jolyn Bien
Herb Bridge
Margaret Britton
James & Elaine Buckley
Chun Yin Cai
Guofu Cao
Yan Lian Cao
Cherry Cayabyab
Choi Ying Chean
Cecilia Chan
Cho Yum Chan
Chai Kee Chan
Hark & Minnie Chan
Henry & Karen Chan
Hon-Wah & Daisy Chan
Hueiling & Yu Leung Chan
Hung Wa Chan
K Chan
Kam Sing Chan
Kim Keung Chan
Ngan Ying Chan
Pik Feng Chan
Raymond Chan
Rebecca Chan
Robin Tat Wah Chan
Se Git Chan
Sok Io Chan
Sy Sung Chan
Terence Chan
Wai Kin Chan
Wui King Chan
King Yick Chan Ng
Yau Chang
An Shiao Chao
Stella Chao
Yu Jung Chao
Lydia Cheang
Alice Chen
Anthony Chen
Bich-My Chen
Cai Juan Chen
Chao Ying Chen
Chuang Lun Chen
Cui Zhen Chen
Guey Yun Chen
Hang Ping Chen
Hui Xia Chen
Irene Chen
Jessica Chen
Jin Ju Chen
Jin You Chen
Jinpei Chen
Lan Chen Chen
Li Zhen Chen
Mei Jin Chen
Raymond Chen
Tsai Kam Chen
Will Chen
Yan Jiao Chen
Yan Jiao Chen
Zhaqiqi Chen
Zhong Fu Chen
TK & Arlene Cheng
Ephrem Cheung
Kim & Maria Cheung
Mo Di Cheung
Allen & Monica Chi
Frieda Pui Ling Chiang
Kieu Khaoan Chiem
Muoi That Chieu
Annie Ying Chin
Kam Lau Chin
Lingchen Ching
Bely & Kim Chinn
Chishing Chiu
Ping Sim Chiu
Sau Ngai Choi
Sim Lee Choi
Yuet Miu & Pok Yim Choi
Sau Yung Choi Tong
Frank & Kathy Chow
Mark Chow
Sandy Chow
Selina Chow
Kai Chiu Choy
Mei Ling Choy-Wong
Charles & Helen Chu
Grace Chu
Chou Wu Choo Yee
Madeleine Cohen
Jiani Cuchikshank
Christine D’Amore
Ngu Dat
Gary Davis
Judith DeBarros
Lys Deftean
Bing Liang Deng
Jin Ning Deng

Ann Determan
Tran Tu Diep
Nguyet Ha Dang
Feng Yi Du
Thach Don Duong
Fredrica Elliott
Dianna Eng
Jean Eng
Lily Eng
Linda Eng
May Eng
Patrick Eng

d Su You Eng
Wai Fun Eng
Kan Tai Fan
Jiabao Feng
Lilian Feng
Walter & Theresa Fellows
Hua-Ping Feng
Hwa-Tsun & Frances Feng
Rocky Feng
Vincent Fong
De Wan Fu
Xiao Qing Fu
Chun Lan Gao
Guo Lian Gao
Yi Gao
Melvin George
Ai Fei Guan
Hui Qui Guan
Nian Zheng Guan
Zhao Guan
Zhao Guan
Yu Mei Huang
Yu Mei Huang
Yunxia Huang
Zhen Yan Huang
Zhu Hua Huang
Lina Huey
Chor Lai Huei

Kwok Hui
Yu Chin Huang
Chiu Tzu Hu-Tsai
Lisa Huynh
Nu To Huynh
Felicite Ip
Wallace & Hermia Ip
Michael Itti
Jin Xiang Jiang
Shyi-Shyang & Shyu-Fen Jiang
Russell Joe
Victor Joe
Mans Johnson
Lily Joe
Kam Yuen Kam
Robert & Catherine Kapp
Kenneth & Renea Kettler
Wen Sai Xia
Ping & Shirley Kiang
Lily Ko
Voyislav & Julia Kokaza
Kit Wai Kong
Mei Ha Kong
Rachel Krull
Ken Kwan
Lilian Kwan
Alan Lai
Shuk-Yan Lai
Charm Sun Lam
Chung Ping Lam
Ip Leung & Amy Lam
Toy Lam
Ling Lam
Sear Loei
Faye Lau
Hung Lai

Kwok Leung Lau
Rowena Lau
Sum Lau
Wai Kwong Lau
William & Daisy Lau
CISC Locations

Main Office
611 S Lane St.
Seattle WA 98104
206.624.5633

Bellevue – Cultural Navigator Program
Bellevue Mini City Hall
Crossroads Mall
15600 NE 8th St.
Bellevue WA 98008-3927
425.452.2800
425.502.0883 Russian (staff cell phone)
425.289.8608 Spanish (staff cell phone)

Redmond – Cultural Navigator Program
Together Center
16225 NE 87th St., Ste. A-7
Redmond WA 98052
425.502.0684 Spanish (staff cell phone)
425.647.0813 Languages of India (staff cell phone)

Kent
18020 80th Ave. S, Ste. 102
Kent WA 98032-2519
425.251.4300