Thank you for scheduling your appointment for a vaccination at the City’s Community Vaccination Site at the Lumen Field Event Center.

To ensure your visit is as seamless and safe as possible, please review this “Know Before You Go” information ahead of your visit for details on what to bring, where to go and what to expect. If you have any questions about the event or would like to request a disability accommodation, please call the City of Seattle Customer Service Bureau at (206) 684-2489 or (206) 684-CITY, Monday through Saturday, 8 a.m. to 5 p.m. In-language services are available by phone and will be available at the vaccination site.

Before Your Appointment
For the health and safety of yourself and others, please do not attend your appointment if:

- You are experiencing any COVID-19-like symptoms, including fever, sore throat or coughing; or,
- You have come into close contact with a COVID-19 positive individual in the last 14 days.

What to Bring to Your Appointment
- A photo ID, (if you have it)
- A mask or face covering
- Wear short sleeves or garment with a sleeve that can be rolled up or easily moved in order to administer the vaccine in your upper arm.

If you do not have a photo ID, you will still be able to get a vaccine for free.

What NOT to Bring
- Pets (unless a service dog)
- Friends and family. If you do not have child care or need assistance, you can bring children or someone to provide assistance. Vaccinations will only be given to individuals who have an appointment.
- Large bag or backpack

When to Arrive
Please arrive as close to your appointment time as possible.

Where to Park
Free parking will be provided at the Lumen Field Event Center Parking Garage, 330 S Royal Brougham Way. The garage is along Royal Brougham Way South and across from T-Mobile Park.

Where to Go for Your Appointment
Your appointment will be at the City’s Community Vaccination Site at the Lumen Field Event Center.

- If arriving by vehicle, please park at Lumen Field Event Center Parking Garage, 330 S Royal Brougham Way and follow directional signage to the site.
- If arriving by public transit or foot, please use the main entrance to the Community Vaccination Site near the intersection of Royal Brougham Way South and Occidental Avenue South.
- All entrances are ADA accessible, with the main Accessibility/ADA entrance being the one closest to the Lumen Field Event Center Parking Garage.
What to Expect Upon Arrival

Upon arrival to the site, all patients and guests will be required to:

1. **Confirm Your Appointment**
   Greeters will be on site to help you confirm your appointment. Only individuals with a vaccination appointment will be able to get a vaccine. There are no leftover doses and walk-ups are not allowed.

2. **Hand Sanitize and Wear a Face Covering or Mask**
   If you do not have a mask, one will be provided to you.

3. **Answer Health Screening Questions**
   Signs with health screening questions will be posted at all entries and require your quick review. A greeter will be onsite to receive your verbal confirmation that you are not symptomatic or had contact with a COVID-19 positive individual. This is to help ensure the health and safety of patients, guests, volunteers and staff on site.
   
   Interpretation services will be available onsite.

4. **Go through Security/Bag Check**
   Bring only essentials to ensure you are not denied entry, and do not bring a large bag or backpack.

What to Expect Once Inside the Site

- **STEP 1: Check-In**
  - Patients will be directed to enter a check-in and vaccination line. If you need mobility assistance, please enter the line marked Line A. If you need language access assistance, please enter the line marked Line B. You will be required to wear your mask and social distance throughout your appointment.
  - Please have your appointment verification ready. And, if you have it, be sure to have your photo ID ready to show. **The name you give needs to match the name scheduled for the time slot.**

- **STEP 2: Get Your Vaccination**
  - A vaccine will be administered by one of our health partners. Please roll up your sleeve on the arm you’d prefer to have the vaccine administered. You will receive a bandage and, if requested, be provided information on the vaccine you’re receiving. You will receive this same information electronically in your appointment confirmation email.

- **STEP 3: Relax in the Observation Area**
  - Take a seat in our Observation Area and set a timer for 15 minutes. If you’ve ever experienced a severe reaction to a vaccine, please wait 30 minutes.

- **STEP 4: Set a Calendar Reminder for Your Second Dose**
  - If this is your first dose, be sure to set a calendar reminder so you do not forget your second dose. The most effective way to protect yourself from COVID-19 is to complete the required vaccination doses.